



December 3, 2018

Walt Peniuk  
Premiere Moncton  
663 Malenfant Blvd  
Dieppe NB  
E1A 5T8

Dear Walt,

I would like to offer my personal congratulations to all of the staff at Premiere in Moncton on being selected to receive the **Atlas Van Lines' 2018 Regional Quality Award** for the eastern Region of Canada. The eastern region of Canada includes all provinces and territories east of the Manitoba and Ontario border.

It is a number of times now that Premiere in Moncton is being recognized as the best quality mover in the region. This achievement is tangible proof that your Agency's dedication to exceptional **Quality Service and Customer Satisfaction** is recognized by Atlas and more importantly, by all of the Customers you have served so well.

The selection of your company as recipient of awards was based upon data compiled by our Quality Initiatives staff. Data comprised of a combination of Customer quality of service surveys, cargo claim ratios and operational/administrative ratings. We recognize the amount of consistent effort required achieving these ratings and we believe that your agency exemplifies **an unparalleled commitment to Total Quality Service** and to the many families that we move each year.

We are very proud to have your team as part of the Atlas Van Lines family. Please pass on our personal congratulations to them all!

Yours truly,

A handwritten signature in blue ink that reads 'Fred Haladay'.

Fred Haladay  
Senior Vice President & Chief Commercial Officer